** Complaint protocol**

[**www.uvexsports.sk**](http://www.uvexsports.sk/)

**SELLER: BUYER:**

## POINTS SLOVENSKO, s.r.o. Name: Kliknite alebo ťuknite sem a zadajte text.

## Registered address: Drotárska 15, 811 02 Bratislava Surname: Kliknite alebo ťuknite sem a zadajte text.

**Trading address:** Na Hrebienku 33, 811 02 Bratislava **Address:** Kliknite alebo ťuknite sem a zadajte text.

**Business ID:**  31 369 146 **IBAN:** Kliknite alebo ťuknite sem a zadajte text.

**VAT:** SK2020292373 **SWIFT:** Kliknite alebo ťuknite sem a zadajte text.

**Phone:**  02 5341 9904 **Phone:** Kliknite alebo ťuknite sem a zadajte text.

**E-mail:**  [info@uvexsports.sk](mailto:info@uvexsports.sk) **E-mail:** Kliknite alebo ťuknite sem a zadajte text.

**Goods for complaint:**

Invoice number: Kliknite alebo ťuknite sem a zadajte text.

Name of goods: Kliknite alebo ťuknite sem a zadajte text.

Defect description: Kliknite alebo ťuknite sem a zadajte text.

**Suggested way of handling the claim** (check selected):

exchange of goods /  repair of goods /  refund of the purchase price /  discount from the purchase price

Date: 02/12/2019 Signature:



**Seller's statement** (completed by the seller)

Day of receiving the complaint \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Signature \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Method of handling the complaint:

exchange of goods / repair of goods / refund of the purchase price / discount from the purchase price

The claim was **rejected** for \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Expert judgment issued \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ day \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

For expert judgment, please contact: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Bratislava, date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_